



SERVICE AGREEMENT

545 Corinth Road
NEWNAN, GA. 30263 (770) 254-3710 FAX# (770) 254-3714

PIN #: _____ (5 digits only)

EMAIL ADDRESS: _____

Check: _____ Cash: _____ Credit Card: _____ Deposit Amt: \$ _____

NAME _____ ACCOUNT # _____

MAILING ADDRESS _____ CONTACT PHONE _____

_____ LOT# _____ SOCIAL SECURITY# _____

SERVICE ADDRESS _____ EMPLOYER _____

OWN _____ RENT _____ WATER _____ SEWER _____ WORK PHONE _____

DATE SERVICE DESIRED _____

Have you ever had water or sewer service in your name with the Coweta County Water & Sewerage Authority in the past?
If so where? _____

At signing of this receipt I acknowledge that I am responsible for the billing on this meter until such time that I notify the Coweta County Water & Sewerage Authority that a new occupant is moving into this location. I understand that I must call to terminate service out of my name and give a forwarding address for final billing or refund. Further, I hereby grant access to the Authority to my property for the purpose of fixing, installing, removing, checking or reading the meter installed on my property-R/W line. I also acknowledge that the meter and meter box is the property of the Coweta County Water and Sewerage Authority and shall remain so and the Coweta County Water and Sewerage Authority shall have the authority to control and regulate its use. I also hereby acknowledge that I am prohibited by the Authority regulations from connecting my plumbing to any other water source while connected and receiving service from the Authority including but not limited to wells located on my property or any other private water supply and I am required to notify the Authority of any such source either now present or installed in the future. Furthermore, I also understand that I will be liable for any damages to the Authority equipment as a result of illegal operation, tampering, or abuse to said equipment that results from my actions, and that I will also be subject to a fine.

Cut-Ons - No appointments will be made for a specific time for cut-ons. Water will be turned on between the hours of 8:00 a.m. and 5:00 p.m. Exceptions will be made for after 5:00 p.m. for new service agreements after 4:00 p.m. The Authority assumes, by the applicant's cut-on request that the applicant's plumbing system is in good working order with all valves closed with the proper pressure reduction. **IT IS THE APPLICANTS RESPONSIBILITY TO CHECK HIS PLUMBING SYSTEM FOR POTENTIAL PROBLEMS. eg; BURSTED PIPES, OPEN SPIGOTS, VALVES AND FAUCETS.** The Coweta County Water & Sewerage Authority will not be responsible for any water damages inside or outside the home due to water cut-on that has been requested by the applicant. I will install or have installed and maintain a pressure reducer valve adjacent to my water meter. I understand I am responsible for installing the line from the meter to my residence. _____

Cut-Offs- The person signing this form must call to terminate the service when needed. The service will be disconnected the next working day or a specific date requested. A final reading will be taken on the date requested and a final bill or a deposit refund generated on your regular billing date. After this billing date, if you are entitled to a deposit refund, the check will be mailed to the forwarding address given at the time of the service termination.

Water Leaks-If a water leak is found and it is on the customer's side of the meter, it is the customer's responsibility to have the water leak repaired immediately and to pay for all water charges. If a water leak is found by an Authority service technician, the Authority has the right to cut the water off until the customer can have the leak repaired. Water should be turned off when not in use until the customer can have it repaired.

I have read or been explained this policy and understand my responsibilities incurred by my request for water or water/sewer service. The rate structure for water or water/sewer has been explained to me and I understand it.

SIGNATURE _____ DATE _____

I AGREE TO ALLOW COWETA COUNTY WATER & SEWERAGE AUTHORITY TO DO A CREDIT CHECK FOR NEW SERVICES TO DETERMINE IF DEPOSIT IS REQUIRED. _____
Initials



HELPFUL BILLING INFORMATION

Payment Sites: Main office – 545 Corinth Road, Newnan, Ga.
You can also pay your bill at Coweta Fayette EMC @ 14 Hospital Road (behind Hardees).

Night Drop: is available for after hours/weekends – located under our drive thru @ 545 Corinth Road.

Online website: (coweta.payutilitybillonline.com) – You will need your account number and pin number which is on the front of your bill. The payment will be posted the next working day. There is a merchant card service fee charged by the bank not by the authority. You can pay with Visa, MasterCard, or Discover Cards.

Bank Draft: – You will need a voided check, fill out and sign the bank draft form to have your monthly bill deducted from your checking account 2 to 4 days before your due date. You will still receive a bill each month for your records.

By Phone: Payments can be made over the phone with our automated phone system @ 678-603-4041. The payment will be posted the next working day. You can pay with Visa, MasterCard, and Discover Cards. At this time there is no charge for paying over the phone.

Past Due Accounts: Past due accounts not paid within 10 days after the due date are charged a \$50.00 fee and subject to disconnection. You will **not** receive a past due notice. If your contact phone number is correct in our billing system, you will receive a courtesy call to remind you that your account is past due and subject to disconnection. This call will be two working days before the disconnection date. ***(If you do not receive the courtesy call, this does not exclude you from disconnection or the \$50.00 continuation service fee.)**



IRRIGATION METERS REQUIRED FOR ALL NEW IRRIGATION SYSTEMS
EFFECTIVE DATE AUGUST 1, 2007

In order to comply with Georgia Department of Natural Resources Environmental Protection Division regulations and with the Coweta County Water Authority Conservation Plan, on August 1, 2007 the Coweta County Water and Sewerage Authority implemented a policy requiring a separate meter and backflow preventer for all new lawn irrigation systems. Irrigation systems installed prior to this date are still required to have an approved backflow prevention assembly to isolate the irrigation system. The backflow preventer shall be tested initially and **annually** thereafter to assure its proper operation. Customers failing to comply will have the water service terminated with a \$50.00 dollar reconnection fee Applied at the time of reconnection.

A backflow preventer is designed to stop the reverse flow of water and preventing any contamination inside the irrigation system from flowing back into the drinking water. Backflow Prevention is mandated from the Federal Environmental Protection Agency Safe Drinking Water Act and Georgia Department of Natural Resources Environmental Protection Division Rules for Safe Drinking Water. The irrigation meter provides the Water Authority to measure the amount of water being used for landscaping versus water used for purely purposes. If you decide that you no longer want an irrigation system, the Water Authority can terminate the irrigation meter without requiring plumbing modification on your property or terminating the domestic water service.

The Water Authority's primary purposed is conserving and protecting the water for their customers. We appreciate your cooperation and participation in these programs as we continue to preserve and protect our most valuable natural resources.



BACKFLOW PREVENTION PROGRAM CUSTOMER RESPONSIBILITIES

The Coweta County Water and Sewerage Authority is engaged in a program to protect the quality of the public water supply through the installation of Backflow Prevention devices. The State Environmental Protection Division and the Coweta County Water and Sewerage Authority believe the program of installing backflow prevention devices is essential to prevent possible contamination of this public water supply. Your plumbing system including your water heater has historically operated in an "open" system, where excess pressure is relieved by backing up into the water supply. The new backflow preventer changes that design concept. Your system will now become a "closed" system. A "closed" system, while protecting the public main from backflow, can cause periodic high pressure conditions if the system includes a storage water heater. Because water expands when it is heated, but can no longer expand back into the mains. Unacceptably high pressure can result. This condition is known as thermal expansion. It is suggested that a qualified plumber determine the capability of your system to handle thermal expansions and the best method to control this condition.

If you install a lawn irrigation system that is connected to your domestic plumbing or concealed by a separate tap to the Coweta County Water System, the minimum required protection is a double check valve backflow assembly.

If there is an existing irrigation or fire sprinkler system that is not protected by a backflow prevention device, the system shall be retrofitted with the appropriate minimum required protection for backflow prevention.

All new irrigation systems and fire sprinkler systems is required to have a separate meter from your domestic water. You are responsible for the annual testing and maintenance of these assemblies. If test reports are not turned into the Backflow Prevention Unit, your water service will be disconnected and you will be charged a reconnection fee of \$50.00 dollars.

You and/or your sprinkler contractor are urged to contact the Backflow Prevention Unit of the Coweta County Water and Sewerage Authority for the proper information and procedures for accomplishing this requirement.

Customer Signature

Date